



14 March 2023

Dear Pharmacist

With You Rotherham Drug and Alcohol Service (ROADS)

I am writing to provide some further detail in relation to the change taking place from 1 April 2023 where We Are With You ('**With You**') will take over responsibility for providing drug and alcohol treatment services in Rotherham. The service provided by Change Grow Live (CGL) will no longer be operating after 31 March 2023.

Prescription arrangements

CGL will continue to generate prescriptions with **no prescriptions ending before 17 April**. Prescriptions will have staggered end dates after 17 April in line with the service users usual prescribing pattern.

With You will generate prescriptions for service users to start when the CGL prescriptions end. These will either be delivered to you by Citysprint or be given directly to service users in the same way they currently are. Citysprint deliveries will continue once a week and you will continue to receive prescriptions one week ahead of their start date. Please note, as CGL prescriptions will run until at least April 17 there will be no delivery the week commencing 3 April. This will be the only week you will not receive a delivery.

Service users have to give consent for transfer of prescription data from CGL and With You staff are ensuring that this happens. No prescription will be generated for service users who have not given consent for data transfer as we will not have their data.

Participating pharmacies might want to check with individuals who use their pharmacy that they have given consent before the 31 March.

All ongoing prescriptions generated by With You will have our prescribing code, prescribing practice address and contact phone number on the bottom. The With You address and contact details will be as follows:

With You in Rotherham

Carnson House
1 Moorgate Road
Rotherham
S60 2EN

Telephone: 0808 1753981

If there are any queries with CGL prescriptions **up to and including 31 March 2023** pharmacies should call CGL.

If there are any queries with prescriptions **from 1 April 2023 onwards** pharmacies should call With You. After 1 April With You will assume all governance responsibility for the CGL prescriptions that extend beyond 31 March.

Emergency On Call

We realise that the provider change occurs on a Saturday, and the following week is the Easter weekend with a double bank holiday. We will be providing out of hours support over this time period should you have urgent prescription queries when the service is closed. I will provide specific details on the out of hours provision and the service opening hours in due course.

Summary

We recognise that the transfer of responsibility for delivering all drug and alcohol treatment across Rotherham is a major undertaking for everyone concerned. Our main aim is to ensure continuity of care and patient safety.

To that end, we are trying to change as little as possible during the transition period and we hope that that will make life easier for pharmacists too.

We ask you to bear with us if issues arise and to be assured that we will work with you to resolve them. We hope to have a long and fruitful relationship with local pharmacy services.

Please do not hesitate to get in touch if you have any queries on the email address at the bottom of this letter.

Yours faithfully



Emma Griss
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