

Service Specification No.	
Service	On Demand Availability of Specialist Drugs Service
Commissioner Lead	Chris Lawson
Provider Lead	Barnsley Registered Pharmacies (under contract)
Period	2023-24
Date of Review	March 2023

1. Population Needs

1.1 National/local context and evidence base

At times individuals may require access to certain drugs (for example, palliative care drugs) at short notice or in urgent situations such as discharge from hospital or when prescribed by their GP. It is not cost effective or practical for each community pharmacy to hold stocks of these specialist drugs so, in consultation with Palliative Care Specialists, a limited number of pharmacies have agreed to keep stocks of these drugs. The drugs are listed in Appendix A and are reviewed annually by the medicines management team.

2. Outcomes

2.1 NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	
Domain 2	Enhancing quality of life for people with long-term conditions	
Domain 3	Helping people to recover from episodes of ill-health or following injury	
Domain 4	Ensuring people have a positive experience of care	
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	

2.2 Local defined outcomes

- Patients and carers will have access to the drugs contained in Appendix A on demand as required.
- Users of the service and carers have access to pharmacists who will provide them with up to date advice and information and referral where appropriate.
- Patients who use the service will have access to safe disposal of unwanted medicine by the

pharmacy.

3. Scope

3.1 Aims and objectives of service

Aim

The aim of this “On Demand Availability of Specialist Drugs Service” is the supply of specialist medicines, the demand which may be urgent and/or unpredictable, for example palliative care medicines.

Objectives

To improve access and continuity of supply to these specialist medicines.

To support people, carers and clinicians by providing them with up to date information and advice, and referral where appropriate.

3.2 Service description/care pathway

A network of Barnsley pharmacies selected by Barnsley ICB BARNSELEY PLACE will under contract stock a locally agreed range of specialist medicines and will make a commitment to ensure that users of this service have prompt access to these during all opening hours.

The pharmacy will provide information and advice to the user, carer and clinician including advice on safe disposal of unwanted medicines. They may also refer to specialist centres, support groups or other health and social care professionals where appropriate.

The pharmacy staff will refer service users to appropriate services if they require further assistance.

Barnsley ICB BARNSELEY PLACE will disseminate information on the service to other health care professionals and stakeholders in order that they can signpost patients to the service and utilise the service in an appropriate manner.

3.3 Population covered

Patients and carers requiring access to prescribed urgent palliative care or specialist drugs at short notice.

3.4 Any acceptance and exclusion criteria and thresholds

Acceptance for all Barnsley patients who are referred by the home care service.

3.5 Interdependence with other services/providers

GPs, social services, service users and carers

3.6 Financial Details

Pharmacies currently providing the service are able to claim the following payments:

- £41.55 quarterly for providing the service. This should be claimed via Pharmoutcomes by the following dates:
 - Quarter 1 claims by 31st July

- Quarter 2 claims by 31st October
- Quarter 3 claims by 31st January
- Quarter 4 claims by 30th April
- Cost of expired stock where a prescription has not been received.
- Cost of new stock where the ICB BARNESLEY PLACE has requested the pharmacies to hold stock of a new item on the stock list. Pharmacies will be notified of this as and when the need arises.

Pharmacies who are asked by the ICB BARNESLEY PLACE to join the service can claim the above along with a one off payment fee for service set up. This one off fee will vary depending on the current cost of the drugs.

4. Applicable Service Standards

4.1 Applicable national standards (e.g. NICE)

The pharmacies will be operating in accordance with the The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013

4.2 Applicable standards set out in Guidance and/or issued by a competent body (e.g. Royal Colleges)

Not Applicable

4.3 Applicable local standards

- The pharmacy under contract has a duty to ensure that pharmacists and staff involved in the provision of the service have relevant knowledge and are appropriately trained in the operation of the service.
- The ICB will agree with local stakeholders the medicines formulary and stock levels required to deliver this service. The ICB BARNESLEY PLACE will regularly review the formulary to ensure that the formulary reflects the availability of new medicines and changes in practice or guidelines. The provider is expected to acquire any new drugs as soon as possible after notification and the issue of an amended Appendix A by the ICB BARNESLEY PLACE.
- The pharmacy holds at least the minimum quantity of the specified list of medicines (see Appendix A) required to deliver this service and will dispense these in response to NHS prescriptions presented. It is expected that this minimum quantity is in excess of stock that would be routinely used. The pharmacy will hold either list A or list B depending on which scheme they are signed up to. This will be agreed with the ICB BARNESLEY PLACE (see list in Appendix B)
- If for any exceptional reason the pharmacy is unable to supply the medicine, the patient or representative will be referred to another pharmacy who can supply and the Pharmacy should inform ICB BARNESLEY PLACE Medicines Management Team using the proforma in appendix C.
- The pharmacy should maintain appropriate records to ensure effective on-going service delivery and allow audit. The pharmacy must submit data to confirm their stock holding on PharmOutcomes within 28 days of the end of each quarter, following changes to the formulary or following a request from the ICB BARNESLEY PLACE. Claims may be submitted for medicines for which a prescription has not been received but has expired but it should be noted that this service will usually only pay for the availability and set up to stock these drugs

and will not pay for the drugs themselves.

5. Applicable quality requirements and CQUIN goals

5.1 Applicable quality requirements (See Schedule 4 Parts A-D)

Not applicable

5.2 Applicable CQUIN goals (See Schedule 4 Part E)

Not applicable

6. Location of Provider Premises

6.1 The Provider's Premises are located at:

7. Individual Service User Placement

Not applicable

Appendix A - On-demand availability of specialist drugs service - Drug List

	Drug	Minimum Stock Level
List A	Clonazepam 500mcg tablets	20
	Cyclizine Injection 50mg/1ml	10
	Dexamethasone Injection 3.8mg/1ml (<i>store in the fridge</i>) (or 3.3mg if stock issues – as per notification from Palliative Care)	5
	Dexamethasone Tablets 2mg	40
	Haloperidol Injection 5mg/1ml	10
	Hyoscine Butylbromide Injection 20mg/1ml	10
	Hyoscine hydrobromide patches 1mg	2
	Levomepromazine Injection 25mg/1ml	10
	Levomepromazine Tablets 25mg	20
	Lorazepam 1mg tablets	20
	Metoclopramide Injection 10mg/2ml	10
	Midazolam Injection 10mg/2ml	10
	Morphine Injection 10mg	40
	Morphine Injection 30mg	10
	Shortec® (Oxycodone) injection 10mg/ml (1ml amps)	10
	Oxycodone liquid 5mg/5ml	250ml
	Water for Injection 10ml	20
	Alfentanil HCl_Inj 500mcg/ml 2ml Amp	10
List B	Octreotide Acet Inj 100mcg/ml 1ml (<i>store in the fridge</i>)	5
	Octreotide Acet Inj 500mcg/ml 1ml (<i>store in the fridge</i>)	5
	Pantoprazole 40mg solution for injection	5
	Levetiracetam 500mg/5ml	10

Linezolid 600mg tablets	10
Vancomycin 125mg capsules	28
Fidaxomicin 200mg tablets (only stocked in one* of the two list B pharmacies)	20
Only to be ordered when notified by ICB BARNESLEY PLACE: Tamiflu® suspension 6mg/ml	65ml
Only to be ordered when notified by ICB BARNESLEY PLACE: Tamiflu® capsules 75mg	10

Appendix B – List of pharmacies providing the service

Note - during COVID-19 Pandemic the list of Pharmacies has been extended

Name	Address	Telephone Number	Stock List	Normal Opening hours
AM Clark Ltd	1 Market Place, Penistone, Sheffield S36 6DA	01226 763103	A	Mon–Fri 8.45–6; Sat 8.45-5.30
Cohens Chemist	16-18 Market Street, Hoyland, Barnsley S74 9QR	01226 743223	A	Mon-Fri 8-11; Sat 9-10; Sun 10-10
Cohens Chemist	Apollo Court, High Street, Dodworth, Barnsley S75 3RF	01226 203921	A	Mon–Fri 8.30–6; Sat 9–1
Cohens Chemist	199 King Street, Hoyland, S74 9LJ	01226 749062	A	Mon-Fri 9-6
Elliotts Pharmacy	Burleigh Court, Burleigh Street, Barnsley, S70 1LW	01226 704343	A	Mon-Fri 8-6
Gatehouse Pharmacy	The Gate House, Long Croft, Mapplewell, Barnsley, South Yorkshire, S75 6FH	01226 382422	A	Mon-Fri 7-11; Sat 8-8; Sun 9-5
Lo's Pharmacy Ltd	Queensway, Grimethorpe, Barnsley S72 7LJ	01226 711243	A	Mon–Fri 9–6
Lo's Pharmacy Ltd t/a Ellisons Chemist	Cockerham Hall Mews, 17 Huddersfield Road, Barnsley S70 2LT	01226 281666	A	Mon–Fri 8.30–6
Morrisons Pharmacy	Cortonwood Retail Park, Brampton, S73 0TB	01226 341193	A	Mon – Sat 7-10 Sun 10-4
RD Hills Pharmacy	106 Rotherham Road, Barnsley, S71 1UT	01226 282882	A	Mon – Fri 9-6
Rotherham Road Pharmacy	4 Rotherham Road, Great Houghton, Barnsley, S72 0DB	01226 757340	A	Mon – Fri 8.45-6.15

Silkstone Pharmacy	3 High Street, Silkstone, Barnsley, S75 4JH	01226 791838	A	Mon/Tue/Thur/Fri 8.30- 5.30 Wed 8.30-6
Stones Pharmacy	1 Church Street, Darfield, S73 9JX	01226 270240	A	Mon– Sat 7-10 Sun 10-4
Ward Green Pharmacy	95 Vernon Road, Barnsley, S70 5HJ	01226 320790	A	Mon – Fri 9-6
Weldricks Pharmacy	The Goldthorpe Centre, Goldthorpe Green, Rotherham S63 9EH	01709 893287	A	Mon–Fri 8.30-6.30
Asda Pharmacy	Old Mill Lane, Barnsley S71 1LN	01226 704810	B*	Mon-Fri 7-11; Sat 7-10; Sun 10-4
Tesco Instore Pharmacy	Wombwell Lane, Barnsley, S70 3NS	01226 881000	B	Mon 8.00–10.30; Tues-Fri 6.30–10.30; Sat 6.30–10; Sun 10–4

Appendix C – Unable to supply notification

On-demand availability of specialist drugs service

Unable to supply notification

Pharmacy name:

Date of request:

Request made by:

(for example: Patient, family member, Macmillan nurse)

Details of drug requested

Drug:

Dose: Quantity:

Reason for non-supply *(Please provide as much information as possible)*

Form completed by:

Name:

Date: