

Appendix 2

Scope of Service

The Rotherham Lifestyle Service (known as “Get Healthy Rotherham” - GHR) consolidates a range of lifestyle improvement services that have previously been delivered separately across a number of different providers.

Smoking cessation remains an extremely effective and cost efficient intervention for improving the health of the general population while decreasing the rate of premature mortality and morbidity rates, at the same time as tackling health inequalities issues. This scope of service and subcontract is for community pharmacies who will support the delivery of GHR by facilitating access to Varenicline (Champix) to appropriate smoking cessation clients through a Patient Group Directive (PGD).

Supporting Documents

The supporting documents that supplement this scope of service are:

- The Operational Pathway – Appendix 2a
- The Patient Group Directive – Appendix 2b

Service Description

By bringing lifestyle improvement services under one service - GHR, service users are able to access a wider range of services at different levels of support intensity to better suit their individual needs. This delivery model also allows for extensive reporting information to be captured centrally that will facilitate continual service development and inform future commissioning activity.

Due to the structure of the service, smoking cessation support will be provided entirely by staff directly employed through GHR who will provide all aspects of support, NRT provision, CO monitoring, brief intervention and signposting. The only external aspect is the provision of Varenicline (Champix) which will be provided through community Pharmacies under this subcontract.

Client Pathway

Smoking cessation clients accessing GHR will undertake an initial assessment, ongoing support and CO readings all in line with NICE guidelines. If appropriate, clients will be offered support to quit with a range of NRT that will be provided under a Direct Supply Protocol internally within GHR. However, we anticipate that a proportion of clients will benefit from and be eligible to access Champix.

Appendix 2a details the process that the client will follow in terms of their interaction with NRT / Champix with the stages relating to community Pharmacy highlighted in blue. Pharmacists are only permitted to provide Champix under the terms of the PGD (Appendix 2b).

Communication

All activity in terms of client referrals, rejections, recording of provision, payments and queries will be administrated through PharmOutcomes.

Should additional support or advice be required, Pharmacists are able to contact GHR on 01709 718720.

Signposting

Pharmacists that wish to signpost or referral individuals to GHR for lifestyle support and advice can do so via www.gethealthyrotherham.co.uk

Training and Support

The providers of LWSW, Parkwood Healthcare will support the delivery of this service through the following training provision:

- Champix and Zyban product knowledge through Pfizer
- PharmOutcome system configuration and usage through PharmOutcomes
- Compliance with the PGD and the operational pathway

This training will be provided on an ad hoc basis dependent on demand at regular intervals throughout the life of the contract. It is expected that all pharmacists operating under this agreement will attend this training on at least an annual basis. Times, dates and locations will be confirmed through the Local Pharmacy Committee. Additional training and competencies required of pharmacists operating under this agreement are detailed in the training and competency section of the Patient Group Direction.

Incident Reporting

In the event of any negative reactions being noted by the pharmacist as a result of the use of the product, incidents will be reported to Get Healthy Rotherham via the comments section of PharmOutcomes.