

## Schedule 2 Part A Service Specification

<b>Service Specification No.</b>	09
<b>Service</b>	Community Subcutaneous Fluid Service
<b>Commissioner Lead</b>	Peter Magirr
<b>Provider Lead</b>	
<b>Period</b>	1 April 2019 – 31 March 2020
<b>Date of Review</b>	January 2020

### 1. Population Needs

#### 1.1 National/local context and evidence base

As part of supporting care at home and keeping Sheffield patients out of hospital, NHS Sheffield CCG is keen to provide for the supply of subcutaneous fluids and drug delivery accessories for patients<sup>1</sup>, by arranging reliable supplies on an urgent basis from the Wicker pharmacy.

It is recognised that there can be difficulties in obtaining such items quickly during and out of normal business hours. Community pharmacies do not normally stock subcutaneous drug delivery accessories. The onus is usually on the patient or their representative to search for a provider if the medicine is not available at their regular community pharmacy and cannot be obtained within the time required.

### 2. Outcomes

#### 2.1 NHS Outcomes Framework Domains & Indicators

<b>Domain 1</b>	<b>Preventing people from dying prematurely</b>	<b>Y</b>
<b>Domain 2</b>	<b>Enhancing quality of life for people with long-term conditions</b>	<b>Y</b>
<b>Domain 3</b>	<b>Helping people to recover from episodes of ill-health or following injury</b>	<b>Y</b>
<b>Domain 4</b>	<b>Ensuring people have a positive experience of care</b>	<b>Y</b>
<b>Domain 5</b>	<b>Treating and caring for people in safe environment and protecting them from avoidable harm</b>	<b>Y</b>

<sup>1</sup> Subcutaneous infusion is indicated for maintaining adequate short term hydration in patients who are unable to take adequate fluids orally or for excessive fluid loss such as through vomiting or diarrhoea

## **2.2 Local defined outcomes**

Improved access for patients and their carers to subcutaneous fluids and drug delivery accessories to ensure receipt of these items in a timely manner.

This service helps to support resilience within urgent care.

## **3. Scope**

### **3.1 Aims and objectives of service**

The aim of the service is to offer assured access to palliative care patients or their representatives to subcutaneous fluids and drug delivery accessories from a centrally located community pharmacy.

### **3.2 Service description/care pathway**

3.2.1 The pharmacy will keep a stock of subcutaneous fluids and drug delivery accessories (see Appendix 1) to be available during normal business hours.

3.2.2 The pharmacy will provide all items required to the patient or their representative on presentation of a prescription for the fluid and written request for the drug delivery accessories.

3.2.3 The pharmacist will provide advice to the patient or their representative on the drugs as necessary.

3.2.4 The pharmacy will ensure that there is sufficient stock of all items necessary to meet anticipated need.

3.2.5 The pharmacy will ensure that the drip stands are cleaned and wiped down with a suitable surface disinfectant such as Clinell® Universal Wipes before re-use.

### **3.3 Population covered**

Patients or their representatives presenting a legitimate prescription for subcutaneous fluids and a written request for the drug delivery accessories.

### **3.4 Any acceptance and exclusion criteria and thresholds**

N/A

### **3.5 Interdependence with other services/providers**

The Provider may liaise with other providers of end of life care, such as:

- Patient's GP
- Palliative Care Nursing Team
- Community Nurses

<b>4. Applicable Service Standards</b>	
<b>4.1 Applicable national standards (eg NICE)</b>	N/A
<b>4.2 Applicable standards set out in Guidance and/or issued by a competent body (eg Royal Colleges)</b>	N/A
<b>4.3 Applicable local standards</b>	The Provider has a duty to ensure that pharmacists and staff involved in the provision of the service have relevant knowledge and are appropriately trained in the operation of the service.
<b>5. Location of Provider Premises</b>	
The Provider's premises are located at:	

**Schedule 2 Part B Indicative Activity Plan**

<b>Assured Availability of Subcutaneous Fluids and drug delivery accessories.</b>
Activity will be determined by demand for the service.

**Schedule 2 Part C Activity Planning Assumptions**

N/A
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**Schedule 2 Part F Clinical Networks and National Programmes**

N/A
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**Schedule 2 Part G Other Locally Agreed Policies and Procedures**

Policy	Date	Weblink
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**Schedule 2 Part I Exit Arrangements**

N/A
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**Schedule 2 Part K Transfer of and Discharge from Care Protocols**

N/A
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**Schedule 3 Payment**

**Part A Local Prices**

Service Description	Currency	Price	Basis for payment	Regime for future years
Assured Availability of Subcutaneous Fluids and drug delivery accessories	£		Cost of drug delivery accessories, delivery and admin charges	N/A

**Part B Local Variations**

N/A
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**Part F Expected Annual Contract Value**

Service	Expected annual contract value
N/A	

**Schedule 4 Part C Local Quality Requirements**

Quality Requirement	Threshold	Method of Measurement	Consequence of breach

N/A			

**Schedule 4 Part F Local Incentive Scheme**

N/A
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**Schedule 5 Part B2 Provider's Permitted Material Sub-Contractors**

**SCHEDULE 6 Part C Reporting Requirements**

**Activity Information required**

Information required	Reporting Period	Format of Report	Timing and Method for delivery of Report
Number of Activities	Quarterly	PharmOutcomes	

**Quality Requirements Information required**

Information required	Reporting Period	Format of Report	Timing and Method for delivery of Report
N/A			

**SCHEDULE 6 Part G Surveys**

Type of Survey	Frequency	Method of Reporting	Method of Publication
Friends and Family Test (where required in accordance with FFT Guidance)			
Service User Survey			
Staff Surveys			
Carer Survey			

