

Missed dose of instalment prescription?

Let us know!

**Like
wise**



Why is it important to let us know:

It is crucial that we are notified when doses are missed. As missing a dose could signal underlying issues—such as safeguarding concerns, health complications, or even life-threatening situations - that require a timely intervention.

When should you contact us?

- Any titration dose is missed.
- 2 or more consecutive doses missed.
- 4 or more doses are missed non-consecutively on one prescription and/or there is a pattern of missed doses (e.g. every Monday dose missed).
- Person's unacceptable behaviour (e.g. shoplifting, physical/verbal abuse).
- Unexpected pharmacy closure (e.g. no Pharmacist on premises due to sickness).
- Concerns about the dose/medication prescribed.
- Concerns about diversion/safeguarding/risk issues.
- A dispensing error/near miss.
- The dose cannot be given due to intoxication.
- Concerns about physical/health care needs.
- The whole dose not consumed by the person.

If three or more consecutive doses are missed, pharmacies must not supply further doses until prescriber/service has confirmed suitability of the dose due to risk of accidental overdose because of reduced tolerance.



If you need a quick and urgent response, please call our clinical admin team.

For our dedicated pharmacy line ring 0114 321 4652

Phone lines are open Monday to Friday,
9 to 5pm.

(this line is not for public use)

Non-urgent queries

Supervised consumption- Prescriber Contact Form (including missed doses) on PharmOutcomes or using our dedicated email for NHS providers: humankind.likewise@nhs.net