

PharmOutcomes: supportive guide for Pharmacies delivering Supervised Consumption Services in Barnsley

Changes introduced to Supervised Consumption Service

- **Monthly OST payment per person regardless of prescription supervision status**

We introduced some further changes as part of the introduction of the new templates. One major change was that we **eliminated the requirement for recording instalments for people prescribed their medication unsupervised**. This significantly reduces the workload of uploading information for around 50% of people who are prescribed OST through our service. The only requirement with these people is that a record is made every 30-days that they have collected at least one dose of OST to receive the £5 monthly payment.

[Exit](#) Logged in as: Barbara Zub from Waythrough - Barnsley (Formerly Humankind)

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Service Design

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Provision Reports Preview

Basic Provision Record (Sample)

Monthly OST payment (Preview) [Deprecated]

Provision Date

Name
You cannot register new Name

Please tick the box below to confirm the patient has had at least one dose of **supervised** or **non-supervised** Opioid Substitution Treatment (OST) in the calendar month for the claim. This will apply to any OST provision whether oral or injectable.
This payment can only be claimed once per calendar month per patient prescribed OST

☐ Confirm OST supply

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✓ What to submit on PharmOutcomes?

For person with <u>unsupervised</u> doses	For person with <u>supervised</u> doses
Monthly OST payment form (new)	Monthly OST payment form (new)
-	Supervised Consumption doses

➤ What Monthly OST payment covers?

- ✓ Pharmacy colleagues time and associated costs for OST supervised consumption activity
- ✓ Holistic care service for a person prescribed OST including:
 - Encouraging compliance with the treatment programme
 - Working in collaboration Barnsley Recovery Steps
 - Provide on-going support and monitoring of all OST patients, regardless of supervision, and report any concerns to the prescriber
 - Where necessary the pharmacy will contribute to Multi-Disciplinary Team (MDT) discussions about a patient with the prescribing service and other services as indicated, particularly to support patients experiencing homelessness, health issues, those who require wound care or have no access to a phone with the patients consent.
 - Reporting any safeguarding concerns in line with local procedures and governance.
 - Provide prescription support to OST patients collecting prescriptions for OST and other conditions where required. For example, chasing up missing prescriptions with the prescriber on behalf of a person. This is where a pharmacy is helping a person manage issues with prescriptions for other conditions they may have. If a patient presents to the pharmacy asking for a prescription that the pharmacy hasn't received the patient will be asked to follow this up with the practice/prescriber themselves - this can often be difficult for this group of people and so some pharmacies help patients by contacting practices and chasing up issues on the patient's behalf.
 - Where the pharmacy team has been provided with the information, remind people when they are due to attend an appointment with the commissioned adult substance misuse treatment provider where procedures are in place for the pharmacies to attach a note of their next appointment details to the prescription.

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- ✓ **Administration of flu vaccination** dependent on availability, trained vaccinators and if the pharmacy undertakes the advanced service offer to administer flu vaccinations to consenting/eligible OST patients as part of annual national program and any future national vaccination roll out where appropriate (for example, Covid-19).
- ✓ **Distribution health promotion** material relevant to people prescribed OST.
- ✓ **Record keeping activities** to include PharmOutcomes data entries.
- ✓ **Issuing people** (ad hoc, usually in exceptional circumstances) **with locked boxes** which will be supplied to the Pharmacy via Barnsley Recovery Steps.
- ✓ **Communication with the service**/relevant others relating to this Service
- ✓ **Active participation in Quality Assurance visits** and achieving required Quality Standards.

➤ **Monthly OST payment form to be completed every 30 days per person having at least one dose of OST (regardless of supervision)**

30-day window is the minimum window set to ensure 12 payments per year under the SLA agreements per calendar month. This could not be set for calendar months as we have already consulted this with PharmOutcomes (Optum).

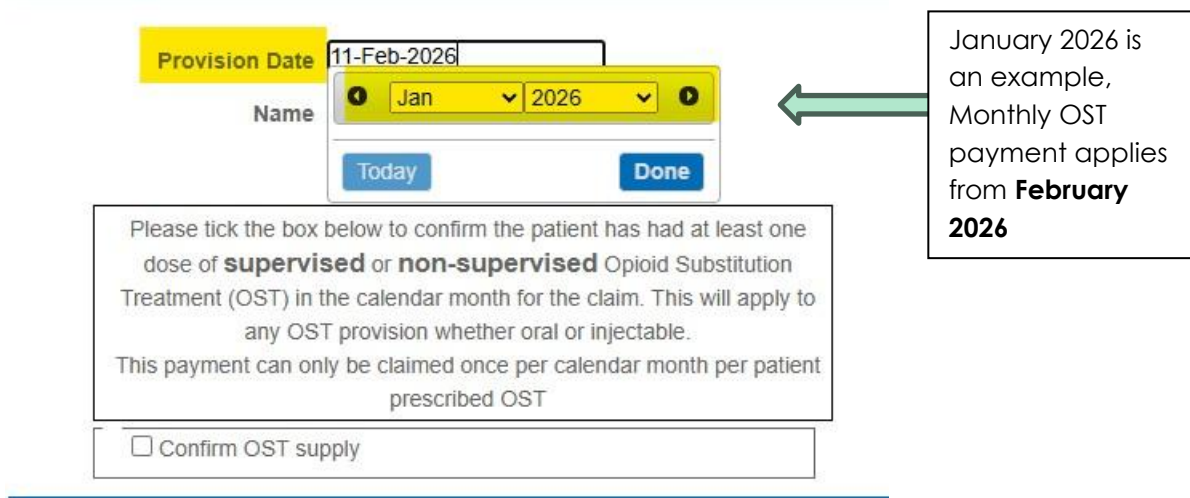
30-day rule changes around January/ February to allow pharmacy contractors to submit claim per person despite shorter month window (February).

➤ **Missed monthly claim**

You can make a retrospective claim using the appropriate provision date on S3 of the PharmOutcomes template (see below)

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Monthly OST payment (Preview) [Deprecat



The screenshot shows a form titled "Monthly OST payment (Preview) [Deprecat". It includes a "Provision Date" field with the value "11-Feb-2026" and a "Name" field with a dropdown menu showing "Jan" and "2026". Below these fields are "Today" and "Done" buttons. A callout box with a green arrow pointing to the date field contains the text: "January 2026 is an example, Monthly OST payment applies from **February 2026**". Below the form, there is a text box explaining the claim process: "Please tick the box below to confirm the patient has had at least one dose of **supervised** or **non-supervised** Opioid Substitution Treatment (OST) in the calendar month for the claim. This will apply to any OST provision whether oral or injectable. This payment can only be claimed once per calendar month per patient prescribed OST". At the bottom of this text box is a checkbox labeled "Confirm OST supply".

➤ Record of the OST provision payment every 30-days

It is up to individual pharmacies to decide the most appropriate way to record this based on their working practices. While we cannot advise you may want to consider the following:

- You can add a claim each day for each prescription for continuity. If you claim within the 30-day period it will just be rejected. When you get to the end of the time window the claim will then be excepted. This will increase the workload for non-supervised prescriptions (but previously you would have had to go into PharmOutcomes to record the daily intervention) but will provide assurance that every claim will be made for each person receiving OST – whether on supervised consumption or receiving unsupervised doses.
- You could have a similar approach to the above process but just chose one day each week to make the claim. This would ensure you make at least 12 claims per year for each person receiving OST and reduce the overall workload for the pharmacy. As above, if you claim within the time-window the claim will just be rejected.
- Pick a day each month to record all interventions for regular people prescribed OST e.g., 1st of each month. This will need to change from March each year due to the 28/29-day February period to, for example, 4th of each month but would ensure a date is defined for entering the claim.

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- The same standard as above could be used for a **specific day of the week** e.g., 2nd Monday in each month, with the same caveat re post-February.
- **You may want to set up a list of people receiving OST on a spreadsheet or ledger** and record the claim of £5 a month systematically during each monthly period.
- **You may have another solution**, and we would be happy to share any good ideas with your colleagues through Community Pharmacy South Yorkshire.

If you require any further assistance or have any other queries, please contact:

1. Community Pharmacy South Yorkshire.
2. Waythrough National Pharmacy Technician, Barbara Zub
(barbara.zub@waythrough.org.uk)